



April 12, 2011

To our friends,

As you may already be aware, on March 31st, GFW Aeroservices and GFW Aircraft Maintenance ceased operations and their owner and founder, Frank Waller moved into retirement. On behalf of all of us at Infinity, I would like to extend the warmest of thanks to Frank and Lynn for almost 30 years of service to the airport and its users. We all wish them the best of luck as they begin a new chapter in their lives.

As a result of these recent changes, we are very pleased to welcome several new members to our team at Infinity. Bob Rennie, who many of you are familiar with, has joined us as a full-time member of our line service staff. Bob brings with him a wealth of experience along with a 'can do' attitude that is a perfect fit for our existing staff. On the maintenance side of things, our team is being joined by Paul Davey, John MacGregor and Cyrus Delay, formerly of GFW Maintenance. We are very excited about adding their mechanical talents to our Repair Station staff. On the subject of maintenance and in response to feedback that I've received from our customers, effective April 30th we will have a full-time mechanic available from 8:00 to 4:00 on Saturdays.

As many of you may recall, last November when I announced our new partnership with Shell Aviation, I spoke of the difficult times facing our industry as a result of our contracting economy. Although much is unchanged since then, I would like to reaffirm our commitment to the Nashua Airport and to its users by sharing with you a request that we've made to the Airport Authority. Recently we forwarded a request in writing asking for permission to install a self-serve fuel pump for the benefit of the airport's Avgas customers. We have been researching and working out the details of this project for quite some time and are very excited about what it will mean for the field. As you may already know, Self-Serve fuel has become a mainstay in our industry, allowing users to benefit from lower priced fuel available 24 hours, 7 days per week. We look forward receiving Airport Authority approval and to being able to offer this service very soon.

In closing, I would like to mention that our first Open House of the year is on the schedule. The date is June 4th and is scheduled to coincide with the EAA's Young Eagles event. Each year we are a proud sponsor of this event as we encourage tomorrow's pilots by supporting the experience of having their first airplane ride at a young age. The Young Eagles program is available to all children between the age of 8 and 17. As the date draws near, we'll post more details on our website, so please stay tuned.

Thank you all for your time and we appreciate your support.

Sincerely,

A handwritten signature in black ink, appearing to read "Gregory Lison", is written above the printed name.

Gregory Lison